

**Easterling, Deborah**

229905

**From:** Easterling, Deborah  
**Sent:** Tuesday, May 24, 2011 4:14 PM  
**To:** 'Ron and Myra Quinn'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mrs. Quinn:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** Ron and Myra Quinn [<mailto:pquinn1@sc.rr.com>]  
**Sent:** Tuesday, May 24, 2011 3:39 PM  
**To:** Contact  
**Subject:** Fw: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

----- Original Message -----

**From:** Ron and Myra Quinn  
**To:** [contact@psc.sc.gov](mailto:contact@psc.sc.gov)  
**Sent:** Tuesday, May 24, 2011 3:38 PM  
**Subject:** Fw: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

----- Original Message -----

**From:** Ron and Myra Quinn  
**To:** [contact@psc.sc.gov](mailto:contact@psc.sc.gov)  
**Sent:** Tuesday, May 24, 2011 3:20 PM  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

MAY 24 2011

PSC SC  
MAIL / DMS



\* Required Fields

Date: \* May 24, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**



**Protestant Information:**

Name \* Myra H Quinn

Mailing Address \* 324 Cedar Vale Drive

City, State Zip \* Lexington, SC 29073 Phone \* 803 356 0458

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

My husband and I have been customers of Carolina Water Service since 1975 in the Oak Grove area of Lexington County.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Customers should only be billed for the gallons of West Columbia water that pass through our individual meters and only at the rate that West Columbia charges Carolina Water Service. The "pass-through" charge should be changed in the new rate structure.

Also as a consumer I have no control over water lost between the master meter and my resident meter. I should not have to pay for variable costs the utility could control better but doesn't. Making customers pay for all lost water gives no incentive for Carolina Water to implement a water loss program (avoiding theft, preventing/detecting/repairing leaks, etc...)

As distribution only customer, we should not have the same costs go into our Base Facilities Charge and Commodity Charge as non-distribution only customers. CWS only has to maintain lines and bill customers in distribution only water systems – these customers should not pay for water treatment plants and facilities! We already pay for all that in the West Columbia (Supply Charge).

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

I will be attending the hearing on July 13, 2011, but I do not want to offer sworn testimony.